

NSLP's Online Delinquent Borrower Report

Enhance your default prevention efforts with NSLP's easy-to-access report that helps you identify and assist delinquent borrowers. It's an online version of our *Default Aversion Assistance Report (DAAR)*, with easier accessibility and flexibility.

Default Aversion Assistance Report

School Name Learning University
School Code 000000-00
Report Run Date 1/23/2004

Effective week of: 1/12/2004—1/16/2004

New DAAR	Cohort Year	Repayment Begin Date	Days Delinquent	SSN	Name/Address/Phone	Lender
	FY 2004	11/17/2003	92	123-45-6789	Students Name 1234 Students Street City, State, Zip	123456-00
YES	FY 2003	9/11/2003	98	012-34-5679	Students Name 1234 Students Street City, State, Zip	123456-00
	FY 2002	3/13/2002	96	000-00-0001	Students Name 1234 Students Street City, State, Zip	456789-00

Default Aversion Lenders

School Name Learning University
School Code 000000-00

Lender	Address	Phone
123456-00	Bank of USA 2 Loans Road, Anytown, US	800-000-0000
456789-00	Student Loan Bank P.O. Box A, Elsewhere, AM	800-000-0000

What You Receive ...

- An electronic report that is updated weekly and available whenever you need it.
- Comprehensive information about your delinquent borrowers including borrower and lender contact information, the date the loan entered repayment, and the cohort year.
- Flexible report options that allow you to choose the information you want, or you can download the data to sort and use at your discretion.
- Easy-to-generate letters to remind borrowers of the consequences of default and inform them of deferment and forbearance options (details on other side).

How You Can Access the Report ...

Go to www.nslp.org, select the "School" section, then "Loan Management" and "DAAR". (Check with your school's NSLP account administrator to verify your access rights.) If you need to establish an NSLP log-in, contact NSLP Customer Service at nslpcs@nslp.org or call 800-735-8778, ext. 6300.

The *DAAR* one of many tools we provide to help you with your default prevention efforts. Find other loan education products in the "Default Prevention and Financial Literacy" section of NSLP's website. If you have comments or questions about the report or our other products, contact NSLP Business Development at 800-735-8778, ext. 6618.



**National Student
Loan Program**

P.O. Box 82507, Lincoln, NE 68501-2507 1300 O Street, Lincoln, NE 68508
phone 402-475-8686 800-735-8778 fax 402-479-6658 www.nslp.org

NSLP's Online Delinquent Borrower Letter

NSLP's *Default Aversion Assistance Report* has a helpful feature — letters to remind your borrowers of the consequences of default and inform them of deferment and forbearance options.

Creating Letters

It's easy to create delinquent borrower letters for your students.

1. Access the *Default Aversion Assistance Report* in the "Loan Management" section under "Schools" at www.nslp.org. Use your e-mail and password.
2. Select your criteria (days delinquent, cohort year, or new/prior/all delinquencies).
3. Place your name in the "user" section (this information appears in the letter's closing).
4. View results and print letters, labels, or a report.

Enhancing Your Options

Not only can you easily generate delinquent borrower letters, you can:

- Customize your letters, or use NSLP's standard 90- and 180-day delinquent letters.
- View letters before printing.
- Print all or individual letters.
- See how many letters have bad addresses and opt to print them.
- Find helpful hints to ensure your letters print correctly.
- Sort letters by city and zip code.
- Print labels.
- Download data into Excel.

Tracking Letters

NSLP helps you stay organized with a *Results Report* that shows how many letters are generated for your students. The *Total Letter Count Report* provides the name, address, and days delinquent for students you selected in your criteria to receive delinquent letters.

Results

1 of > 90 Days	Labels	Letters
2 of > 180 Days	Labels	Letters
3 in Total Letter Count	Report	
1 in Bad Address Count	Report	

Total Letter Count

Name	Address	Days Delinq.
90 Days Delinquent		
Student 1	123 Street	90
	City, ST Zip	
180 Days Delinquent		
Student 2	456 Place	180
	City, ST Zip	
Student 3	789 Blvd.	195
	City, ST Zip	

For a demonstration of NSLP's online delinquent borrower letter, contact NSLP at 800-735-8778, ext. 6618.

Find out how to enhance your default prevention efforts by identifying and assisting your delinquent borrowers. ➤



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