



NSLP Business Conduct Policies

February 5, 2009

NSLP strives to maintain the highest ethical standards and to comply with all applicable laws and regulations. To protect the reputations of NSLP, NSLP employees, postsecondary schools, and the employees of postsecondary schools, NSLP has adopted the following business conduct policies:

1.0 Except as provided in item 2.0 below, NSLP and NSLP employees may not:

- 1.1 Award any scholarship to any postsecondary school
- 1.2 Pay for any entertainment, meals, refreshments, prizes, tuition payment or tuition reimbursement for any individual financial aid professional, other employees of postsecondary schools or lenders
- 1.3 Pay for any registration, travel, or lodging expenses to help financial aid professionals or other employees of postsecondary schools participate in conferences or other professional development activities unless it is in conjunction with NSLP Advisory committee or other official activities
- 1.4 Pay for sponsorships at conferences of individual financial aid professionals
- 1.5 Provide any staffing services to postsecondary schools or lenders except for Exit counseling services (see 2.7 below)

NSLP has statutory and regulatory responsibilities to help ensure proper FFELP administration, prevent defaults, and improve the ability of borrowers to manage their student loan debts. In order to fulfill these responsibilities in a competent and constructive manner, NSLP must ensure that its employees may participate in financial aid professional associations and conferences.

2.0 Therefore, NSLP may:

- 2.1 Offer financial aid professionals and lender employees the opportunity to participate in NSLP's training seminars and other professional development activities. In the course of conducting its training seminars and professional development activities, NSLP may provide refreshments or meals to participants
- 2.2 Hold meetings with schools and lenders about products and services NSLP provides for them and their borrowers. In the course of conducting such meetings, NSLP may provide refreshments or meals to participants.
- 2.3 Offer informational materials regarding its products and services and nominal promotional materials (i.e. pens, pencils, pads, etc.) to financial aid professionals or other employees of postsecondary schools attending conferences, other professional development activities or lender/school visits
- 2.4 Offer student loan education materials to schools that schools may pass on to borrowers
- 2.5 Permit its employees to serve on the committees of financial aid professional associations
- 2.6 Make its employee's time and energy available for organizing, presenting, and volunteering at financial aid professional conferences
- 2.7 Conduct Exit counseling sessions on behalf of a postsecondary school
- 2.8 Provide student loan and financial literacy education presentations and supporting materials. NSLP may provide meals and refreshments that are reasonable in cost or other nominal items in order to facilitate participation

3.0 In situations where the school's or lender's own Business Conduct Policies are more restrictive than NSLP's Business Conduct Policy, NSLP and NSLP's employees will honor the school or lender's Business Conduct Policy.

Effective September 15, 2007, and updated February, 2009 remain in effect until further notice.

Questions regarding these policies should be directed to:

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